Driscoll Children's Hospital

Women, Infant, Children Program (DCH-WIC)

Please help us serve you better. Your opinion matters to us.
Please complete the following questions

	YES	NO
1. Did we greet you when you came in the clinic?	☐	☐
2. Was our staff friendly?	☐	☐
3. Did we provide the service you needed?	☐	☐
4. Did we answer your questions?	☐	☐
5. Was your appointment for: ☐ Checkup ☐ Class ☐ Other		
6. Have you been to our clinic before?	☐	☐
7. Will you return for your next appointment?	☐	☐
8. Which clinic did you visit today? ☐ Corpus Christi ☐ Hilltop ☐ Head Start ☐ Robstown ☐ Spohn ☐ Other		
9. Was the clinic clean?	☐	☐

10. We appreciate any comments you have about your visit. If desired, include names of staff members who were particularly helpful, or not helpful, to you during your appointment.

_____
_____
_____
_____
_____
_____
_____

_____
Name (optional)

Please put survey in the box or mail back to our clinic.

Please, feel free to speak with DCH WIC staff or call our director, Monica Stender (361-694-6768) to discuss your ideas or concerns.

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Women, Infant, Children Program (DCH-WIC)

Por favor ayudenos asistirles mejor. Su opinion nos ayuda asistirle mejor.
Por favor de contestar las siguiente preguntas

	SI	NO
1. La receibimos bien cuando vino al la clinica?	☐	☐
2. Fueron amables los empleados	☐	☐
3. Le proveimos los servicios necesarios?	☐	☐
4. Le contestamos sus preguntas?	☐	☐
5. Su cita era para: ☐ Examien ☐ Clase ☐ Otra		
6. A venido a esta clinica antes?	☐	☐
7. Va a regresar a su proxima cita?	☐	☐
8. A cual clinica de WIC visito hoy: ☐ Corpus Christi ☐ Hilltop ☐ Head Start ☐ Robstown ☐ Spohn ☐ Other		
9. Estaba limpia la clinica?	☐	☐

10. Agradecemos sus comentarios acerca de su visita, si desea, incluir los nombres de empleados quienes particularmente los ayudaron, o los que no los ayudaron durante su cita?

_____
_____
_____
_____
_____
_____

_____
Nombre (opcional)

Por favor de poner este questionario en la caja o mandar por correo a la clinica.

Por favor hablen con los empleados de DCH WIC para discutir sus ideas o preocupaciones o si no llamen a la directora Monica Stender (361-694-6768)